# MOONBACK

# ENGAGE CUSTOMERS, COLLEAGUES & FANS TO THE MOON & BACK

Only exclusive, super real, short videos to skyrocket knowledge & conversion



## Reach people out & engage

is as difficult as a journey to the Moon and Back

Especially if you try to do it...



Without the coldness of automated e-mail



Average CTR % of an email in 2022



Without the interruptions of the telephone



average number of calls to contact a customer

Source



Without the saturation of video calls



% of people affected by "Zoom fatigue" Source 1 | 2

## Don't fake your intereset with a stupid %name%

Take care of your people like never before when...

- (A) Video prospecting.
- (🔁) Scheduling a meeting.
- Presenting a proposal.
- 😭 On boarding.
- Cross-selling.
- © Dynamizing communities (UGC).
- (D) Sharing news, updates & reports.
- 🖆 Voting and decission making.

And so on in countless other situations...



**SALES** 

CUSTOMER EXPERIENCE

EMPLOYEE EXPERIENCE

FAN ENGAGEMENT

How could we reach out and engage in a different and non-disturbing way?

## Don't lose yourself in space. Record MoonBacks, not videos.

A MoonBack is...



#### **SUPER REAL**

No filters, no effects, no cuts, no virtual backgrounds, no screen capture.



#### **SHORT**

Up to 83 seconds.



## **EXCLUSIVE**

Valuable one-to-one or one-to-group video messages.

Build unique and memorable relationships focusing on knowledge and conversion

94%

MoonBacks played
100% of their
duration

1013%

Increased conversion from contact to lead

It is not a typo

**53**%

MoonBacks shared and played by third parties

(a) FAST & EASY

No need for apps

100% compatible with any web browser & device. Even record from the tools you already use.

(🙌 BIDIRECTIONAL

Two-way communication without sign-up

One click and your recipients can reply with a MoonBack. No need for registration or apps.

(**©**) TRACKING

**Real-time interactions** 

100+ KPIs & improvement tips to boost your performance.

KNOWLEDGE

Your MoonBacks, your data... not Instagram's or TikTok's Gather in one place all your recipients data regardless of the channels where you

launch your MoonBacks.

ONE-TO-GROUP MoonBack Live Show!

Turn any MoonBack view webpage into an interactive portal to show that MoonBack and their responses.

(2) CONVERSION

**Unlimited Smart Actions** 

Polls, surveys, meetings, docs, click-to-buy...

© CORPORATE

**Enterprise command post** 

Manage accounts and group them. Quickly access and compare KPIs and stats for each account.

BRAND

100% white label

Use your own domain, logos, QR-codes, show, TV & OTT

layouts.



#### PRODUCT | ·

## All captures are real



## RECORD

One-click recording From any browser & device. No need for apps.

Smart Actions™ Unlimited call to actions.

MoonBack Pass™ Make it easy for anyone to record and launch one MoonBack using your account as guest.

## LAUNCH

## Quick share

Copy a link to your MoonBack and paste it where your recipients are.

## Smart Dock™

Turn your website into a personal one by incorporating MoonBacks without programming every time.





## **ENGAGE & CONVERT**

Reply with a MoonBack, without registrations or apps.

Monetise any MoonBack or obtain donations using your own NFT, FTO, wallet, jar or payment gateway.

Transcription, subtitles and translation to 36 languages. 100% white label.

## MoonBack Show™

Turn any MoonBack view webpage into an interactive portal to show that MoonBack and their responses.

## Smart Capcom™

"Tips from Houston" to improve each MoonBack's impact and conversion thanks to an amazing IA hybrid system.



# 95% Play heat map

## TRACK & LEARN

Amazing control center to track & learn from +40 interaction KPIs in real-time & amazing reports.

**Enterprise Command Post** Create & manage accounts, group accounts, corporate scorecards, reports...

## INTEGRATIONS

Take the most of MoonBack from the tools you already use.

MoonBack doesn't need to integrate with anything but integrates with everything.

### Native integration Salesforce, Hubspot,

Pipedrive...

## **Chrome Extension**

Your favorite third party webapps.

MaaS, API & Webhooks Your own solution.

More info



# Companies around the world are searching for new relationship and engagement models

### Mainly due to...

- Plummeting conversion rates of traditional relationship models.
- People's unstoppable rejection to everything that does not make them feel unique and special.
- Indiscriminate abuse over the years of automated relationship models.

# MoonBack overcomes this great challenge in a simple and efficient way

## They're already getting WoWs with us...



And many more...



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MOONBACK